

FROSTPROOF CARE CENTER ANNUAL REPORT 2010 21th Anniversary Edition

Frostproof Care Center

Volume 5, Issue 1

LOVING OUR NEIGHBORS...
MAKING A DIFFERENCE YEAR AFTER YEAR !

In 2010, your Care Center celebrated its 21st year of serving the needs of the Frostproof community. This would not have been possible without the generous support of volunteers who are the hands and feet of the Care Center ministry.



In these tough economic times, many people are having to ask for help for the first time. This can be due to job loss, layoff, illness or other family emergencies. **Because of your giving, we continue to be here for your neighbors in need.**

On behalf of the Board of Directors, staff and recipients of Care Center, we extend our heartfelt thanks to each of you!

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United Way
of Central Florida
Partner Agency



A few of our wonderful volunteers who achieved milestones in hours served during 2010



PEOPLE
HELPING PEOPLE
HELPING PEOPLE



Mission Statement

The Frostproof Care Center is a faith based community service organization which demonstrates Christ's love by building bridges between people in need and people with a desire to serve.



CARE CENTER SERVES 1,308 PERSONS IN NOVEMBER AND DECEMBER

Many families who are ordinarily able to provide Christmas for their children found themselves without extra money for the holiday due to the difficult economic time.

Once again the community came through

During the months of November and December **656 services** were provided, and over **18,329 pounds of food distributed**. **531 children** received gifts at Christmas from Care Center donors. Many groups and individuals **volunteered 2,773 hours** wrapping gifts, sorting and delivering food, working in the thrift store and more. Many others gave financial contributions and in-kind donations all to help their neighbors in need. "People Helping People Helping People" was lived out once again.



Medical supplies donated for overseas relief efforts

SUMMER STAY AT HOME WORK CAMP AND WORK DAYS

Groups from local churches, Warner University and Frostproof and Lake Wales Stay at Home Work camps painted and roofed many homes, cleaned up yards and worked on other projects in the Frostproof area



Care Center was awarded 50 backpacks with school supplies from the Tampa Bay Bucs Glazer Foundation. Local youth help receive the award. Nearly 200 children received either a backpack or a voucher for school supplies.





21 Years of Caring For Our Neighbors Facility and Program Development

BOARD CHAIRPERSONS

Rev. Alan Morrow
 Rev. John DuRant
 Jim Waller
 Rev. Gregg Elkins
 Rev. David Trimmier
 John Roper
 Rev. Kelly Galati
 Barbara Smith
 Dr. Joan Hanley
 David Reeves
 Sherry Gaffney
 Stewart Hurst
 Elva Mattox
 April Felt
 Scott Thompson

1989 August: Steering Committee formed with Frostproof Ministerial Association.
 Sept: Lease a portion of the old Little Dixie Oct 2: Open doors and begin serving the people.

1990 First full time Director and two part time staff. Care Center becomes a **United Way Partner Agency**

1991 Edith Watson and other clothing volunteers begin selling surplus items at the back door on Fridays. Make the first **pickup of SHARE food** in Tampa.

1992 Care Center staff begins **managing Hurricane shelters**. Begin 2-hour **children's summer lunch program**.

1993 Care Center begins tradition of handing out small toys and stuffed animals at the Frostproof Christmas Parade. Expand the facilities to include all of the Little Dixie building

1994 - 1995 Awarded the first and second **AmeriCorps grants**.

1996 Sponsor **ESOL (English for Speakers of Other Languages) and GED** classes

1997 Care Center moves to Highlands Hotel building in Frostproof and doubles the size of its facilities. Care Center partners with Health Department to offer **classes on child safety**.

1998 Expand the facilities adding another 1,000 sq. ft. **Summer Program, 5 hours daily**.

1999 Celebrate 10 years of service to the community with an open house and festivities

2000 Care Center Surplus Sales surpasses **10,000 customers in one year**

2001 Care Center annual volunteer banquet attended by over 100 volunteers and guests

2002 Reach a milestone of assisting over **200 families during the holiday season**.

2003 Care Center & Frostproof Middle Senior High School host a **Christmas dinner for Clients. Begin hosting W I C**.

2004 Staff play an integral part in **relief efforts during and after three hurricanes**.

2005 Add 1,800 sq ft of office and work area. Become a **partner with Department of Children and Families**.

2006 Purchase the Highland Hotel building and expand services to the community.

2007 Begin renovations and reorganizing of Thrift Store & hours extended to 5:30 daily
 Vision Committee of community leaders formed to plan for the future

2008 **New Hospitality Room** made available to the community

2009 Celebrating 20 years and looking to the future

2010 **Food Pantry** renovated and expanded. **Financial Education classes begun**.

PARTNERING AGENCIES

Agriculture and Labor Program
 American Red Cross
 Central Florida Health Care
 Choices Pregnancy Care Center
 Department of Children and Families
 Dept. of Juvenile justice
 Dept. of Probation and Parole
 Emergency Food and Shelter Program (FEMA)
 Enterprise Financial
 Frostproof Fellowship Dining
 Frostproof area churches
 Healthy Families Polk
 Lake Wales Care Center
 Polk County School Board
 Polk County Dept of Social Services
 Polk County Health Care
 Progress Energy : Energy Neighbor Fund
 Salvation Army
 WIC
 United Way of Central Florida

WHAT'S NEW AT CARE CENTER

Financial Fitness

The Care Center is striving to help families and thus the entire community become financially independent by providing proper resources.

Financial/Budget classes are offered every month at the Care Center, they are a series of 4 sessions. The class is held the first Saturday of every month at the Community Room from 9-11am.

Individual monthly financial counseling at the Care Center, the case manager and the client/family are able to achieve short term and long term financial goals, such as a saving account and increasing their credit score.

Money Coaches are assigned to each client/family to encourage them throughout the months to follow through with the set plans made with the Case Manager. This area is in need of volunteer who would be able to call a family at least once a month to simply be the cheer leader. If interested, please feel free to call the Care Center to sign up.



Elderly Outreach Mission

The Elderly Outreach Mission is designed to assist the special community of Frostproof who live on a limited fixed income and would benefit from monthly home visits. The Case Manager will be responsible for who is placed on the list and monitor as needed. Each client on the list will be assigned a volunteer by the Case Manager. This volunteer will visit homes to deliver a specially designed food box and give courtesy calls every month to check in with the client to see if any needs arise that the Care Center could assist.

2009/2010 FINANCIAL REPORT

REVENUES

Public support	\$70,406
Grants	48,146
United Way support	49,500
Fundraising	10,525
Thrift Store	97,825
Other sources	8,406
In-kind support	173,026
Total Revenue	\$457,834

EXPENDITURES

Program	\$160,589
Thrift Store	68,000
Fund Raising	3,022
Management & general	53,197
In-kind transactions and program services	173,026
Total Expenditures	\$457,834

VOLUNTEERS

In 2010—2011

5,000+ hours

Irene Andrews
Ray Marshall

3,000-5,000 hours

Bob Dillenbeck
Marie Dillenbeck

2,000-2,999 hours

Jimmy Waters
Wanda Langford

1,000-1,999 hours

Dee Bowers
Ken Bowers
Jerry Fischer
Lolla Middlecamp
Luis Jacob Ramos
Dolly Woodley

500-999 hours

Dallas Flener
Carol Dalrymple
George Jackson
Bea Reifeis
De Fisher

200-499 hours

Stewart Hurst
Emily Nilges
Terry Longval

OUR WONDERFUL VOLUNTEERS

100-199 hours

Dave Blair
Janie Blair
Renee' Cole
R C Downing
Libby Elder
Lourdes Fernandez
Marj Flenner
Violet Hernandez
Janie Miller
Evelyn Murray
Bob O'Hara
Sherri Smith
Charlene Stemple
Margie Sikes
Scott Thompson
Bernie Welton
Scott Thompson



Irene Andrews 7,612 hours,
Ray Marshall 5,409 hours and
Mary Roush Thrift Store Manager

25-99 hours

Rev Moses Anderson
Elizabeth Brown
Mark Cole
Mary Downing
Connie Garrett
Trina Hamilton
Cindy Hatchet
Paula Hensley
Micheline Hunter
Gail Kooser
Judith Malone
Bob Miller
Laurel Norris
Helen Pickard
Paul Pickard
Linda Pushee
Millie Smith
Rebecca Smith

DID YOU KNOW THAT IN 21 YEARS?

1,419 of your neighbors have volunteered 127,623 hrs
256 students have volunteered 10,550 hrs
836 persons have served 27,384 hrs community service



Elvis was in the building during the 2011 Volunteer Banquet. Jerry Fischer as Elvis and his swooning fans.

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Loving our neighbors...

MAKING A DIFFERENCE YEAR AFTER YEAR

We would welcome the opportunity to have a representative of the Care Center Staff or Board come to your organization, church group or club to share about the work of the Care Center.. Please call 863-635-5555 or come by the office at 17 S. Scenic Highway.



WAYS YOU CAN HELP

PRAYER AND ENCOURAGEMENT

Regular prayer support and encouragement are essential as we attempt to provide the love and care necessary to help families and individuals.

VOLUNTEER

Care Center volunteers are our most valuable resource. Through giving their time and talents in a variety of services, they are the "hands and feet" of the agency.

GIFTS IN KIND

Donations of food, clothing, furniture, household items, etc. will be distributed as needed throughout the community.

FINANCIAL SUPPORT

Less than one-third of Care Center's financial support comes from program participants such as Angel Food, Thrift Store, etc. A very small portion is provided through grants. Therefore, **community contributions are an extremely important source of revenue.**

Volunteers/Referrals:

If you are interested in being a volunteer, giving a helping hand or a hand up, for either of our new programs, we would be very appreciative. We need delivery persons for the Elderly Outreach and we need Money Coaches for the Financial Fitness.

If you or if you know of anyone that would benefit from either program call the Care Center to set up an appointment with the Case Manager.